

## Exam Name - Certified Team Leader (CTL)<sup>™</sup>

### Sample Exam

1. The Task-Force Team Model is one that:
  - A. Identifies sequence of events in failure
  - B. Has a designated leader but shares responsibility
  - C. Comes together for a specific time to work on a specific task
  - D. Manages itself with no single authority

Answer **C**
2. In the TORI team-building model, what does the “O” stand for?
  - A. Objectives
  - B. Options
  - C. Outcomes
  - D. Ownership

Answer **A**
3. Which of the following might be a barrier to communication?
  - A. Negative body language
  - B. Being overly verbose
  - C. Speaking in a monotone voice
  - D. All of the above

Answer **D**

4. Phrases like “uh-huh,” “OK,” or “go on” are examples of:

- A. Body language
- B. Verbal cues
- C. Written communication
- D. None of the above

Answer **B**

5. As a self-leader, you are primarily responsible for:

- A. Knowing your goals
- B. Directing others' behavior
- C. Organizing team training
- D. Assessing team capabilities

Answer **A**

6. Emotional intelligence includes the ability to:

- A. Identify your own emotions
- B. Identify your own emotions
- C. Understand and manage emotions
- D. All of the above

Answer **D**